

Roche Digital Passport Account: Terms and Conditions

Thank you for visiting our website, interacting with us via e-mail or using other digital services provided by us.

These are the Roche Products Limited (“us”/“we”/“our”) terms and conditions for the creation and use of a Roche Digital Passport Account.

1. Registration

You may access certain areas of our websites and/or other digital services we offer from time to time (“Roche Sites”) that require registration by creating your own **Roche Digital Passport Account**.

The creation of a Roche Digital Passport Account is intended for UK healthcare professionals only.

In creating a Roche Digital Passport Account you agree to be responsible for maintaining the confidentiality of your selected username, password and other account identifiers and for all activities that occur under your Roche Digital Passport Account.

You further agree that:

- 1) you are a UK healthcare professional;
- 2) you will only use your Roche Digital Passport Account for lawful purposes;
- 3) you will not do anything to assist anyone who is not a registered user to gain access to any “registration only” areas of Roche Sites; and
- 4) you will not to pass yourself off as someone else or create multiple, false accounts.

You agree to notify us immediately using the contact details below if you suspect any unauthorised use of your Roche Digital Passport Account username or password at any time.

Following your creation of your Roche Digital Passport Account we will send you a welcoming email to verify your username and password.

2. Management and termination of your account

You are able to manage your profile in your Roche Digital Passport Account at <https://rodip.roche.com/idp/login?app=0sp24000000CafJ>

If you no longer wish to have a Roche Digital Passport Account you can let us know using the contact details below.

Roche reserves the right to immediately close your Roche Digital Passport Account in the event that you breach any of these terms and conditions or any other terms and conditions applicable to other Roche Sites you use.

3. Roche Sites

Any Roche Sites you use (whether using your Roche Digital Passport Account or otherwise) will have their own terms and conditions. You must read such terms and conditions before you use such Roche Sites. Continued use of a Roche Site indicates your continued acceptance of those terms and conditions.

4. ePermission

By creating a Roche Digital Passport Account you are consenting to receive information by email to your registered email address about education goods or services and/or promotional product updates which we believe may be of interest to you. Every email we send you will include details of how to opt-out or unsubscribe from such emails. All such interactions will be of the highest ethical standard and will be in keeping with the Association of the British Pharmaceutical Industry (ABPI) code of Practice and UK legislation. We may pass your details to a third party or another member of the Roche Group as part of a co-promotional activity only where such party is acting on our behalf to send you information (where you have consented to receive such information) and/or as otherwise required by law.

5. Roche Privacy and Cookie Policy

We understand that protecting the privacy of visitors to our Roche Sites is very important and that information about you and/or your health is particularly sensitive. That's why we have taken the necessary steps to meet worldwide data privacy requirements. We treat your "personal data" according to the "[Roche Directive on the Protection of Personal Data](#)", and to the laws of the EU, Switzerland and other applicable local laws which regulate the storage, process, access and transfer of personal data including the UK's Data Protection Act 1998.

Roche Sites that display this Roche Privacy and Cookie Policy ("Policy") and that ask for any information from you are committed to collecting, maintaining, and securing personal information about you in accordance with this Policy, as well as applicable laws, rules and regulations. This Policy applies to personal information collected from Roche online resources and communications (such as websites, e-mail, and other online tools) that display a link to this Policy. This Policy does not apply to personal information collected from offline resources and communications, except in cases where such personal information is consolidated with personal information collected by Roche online. This Policy also does not apply to third-party online resources to which Roche's websites may link, where Roche does not control the content or the privacy practices of such resources.

We only collect personally identifiable information about you if you choose to give it to us. We do not share any of your personally identifiable information with third parties for their own marketing use unless you explicitly give us permission to do so. We collect, use, share and protect information online as follows:

Data Controller

For the purpose of the Data Protection Act 1998, the data controller is Roche Products Limited (company number 00100674) of 6 Falcon Way, Shire Park, Welwyn Garden City, Hertfordshire, AL7 1TW.

Information Collected

There are two general methods that Roche uses to collect information from you online:

Information We Get

- Personal identifiable information: You can visit certain Roche Sites without providing any personal information. We may collect your personally identifiable information (such as name, address, telephone number, e-mail address or other identifying information) only when you choose to submit it to us, for example, in creating your Roche Digital Passport Account.

- Aggregate information: In some cases we also remove personal identifiers from data you provide to us and maintain it in aggregate form. We may combine this data with other information to produce anonymous, aggregated statistical information (e.g. number of visitors, originating domain name of the Internet Service Provider), helpful to us in improving our products and services.

Automatically Collected Information

We and some third party providers we work with automatically receive certain types of information whenever you interact with us on our Roche Sites and in some e-mails we may send each other. Automatic technologies and services we use may include, for example, web server logs/IP addresses, cookies, web beacons and third party application and content tools. These technologies may be updated from time to time to reflect new functionalities that are available.

Web Server Logs/IP Addresses

An IP address is a number assigned to your computer whenever you access the internet. All computer identification on the internet is conducted with IP addresses, which allow computers and servers to recognize and communicate with each other. Roche collects IP addresses to conduct system administration and report aggregate information to affiliates, business partners and/or vendors to conduct site analysis and website performance review.

We may also collect information about your computer operating system and browser type, for system administration. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.

Cookies

A *cookie* is a piece of information that is placed automatically on your computer's local storage (or hard drive) when you access certain websites. The cookie uniquely identifies your browser to the server. Cookies allow us to store information on the server to help make the web experience better for you and to conduct site analysis and website performance review. Most web browsers are set up to accept cookies, although you can reset your browser to refuse all cookies or to indicate when a cookie is being sent. Cookies allow you to take advantage of some of our Roche Sites' essential features, so we recommend you leave them turned on. If you block or otherwise reject cookies the Roche Sites may not function correctly and you may not be able to access restricted parts of the Roche Sites that require you to log in.

For more general information about cookies visit: <http://www.allaboutcookies.org>

We use the following cookies:

Strictly necessary cookies. These are cookies that are required for the operation of our Roche Sites. They include cookies that enable you to log into secure areas of our Roche Sites (if applicable).

Analytical/performance cookies. These cookies allow us to recognise and count the number of visitors and to see how visitors move around our Roche Sites when they are using them. This helps to improve the way our Roche Sites work, for example, by ensuring that users are finding what they are looking for easily. These cookies do not collect information that identifies a visitor. All information that cookies collect is aggregated and therefore anonymous. Our Roche Sites use Adobe Analytics to collect this information.

Functionality cookies. These are used to recognise you when you return to our Roche Sites. This enables us to remember choices you make (such as language choices) and personalise our content for you.

Targeting or advertising cookies. These cookies record your visit(s) to our Roche Sites, the pages you have visited and the links you have followed. They also collect information about your browsing habits, including the websites you visit, in order to make the information displayed on our Roche Sites more relevant to you and your interests. We may also share this information with third parties working on our behalf for this purpose.

Some of our cookies are known as 'session' cookies and expire after you leave our Roche Sites. Others are 'persistent' cookies that are stored on your device in between browser sessions and allow your preferences or actions to be remembered. They remain on your device for varying lengths of time, but in any event no longer than two (2) years. Cookies can be removed manually before they expire via your browser settings.

Managing Cookies: As described above, if you wish to prevent cookies from tracking you anonymously as you navigate our Roche Sites, you can reset your browser to refuse all cookies or to indicate when a cookie is being sent.

All browsers allow you to fine-tune cookie settings and determine which ones to accept and which to disable or delete. Your browser can also notify you when you receive new cookies. Please consult your browser's 'help' section for more information on adjusting your cookie settings.

Web Beacons

On certain Roche Sites, Roche and/or our third party suppliers may utilise a common internet technology called a "web beacon" (also known as an "action tag" or "clear GIF technology"). Web beacons help analyse the effectiveness of websites by measuring, for example, the number of visitors to a site or how many visitors clicked on key elements of a website.

Web beacons, cookies and other tracking technologies do not automatically obtain personally identifiable information about you. Only if you voluntarily submit personally identifiable information, such as by creating a Roche Digital Passport Account, sending emails or opening emails that you have received from us, can these automatic tracking technologies be used to provide further information about your use of the Roche Sites and/or interactive emails to improve their usefulness to you.

Services

We may provide services (based on third party applications and content tools) on certain pages of Roche Sites such as Google Maps or QUARTAL FLIFE. These third parties may automatically receive certain types of information whenever you interact with us on our Roche Sites using such third party applications and tools.

Your Rights and Choices

You have several choices regarding your use of our Roche Sites. You could decide not to submit any personally identifiable information at all by not entering it into any forms or data fields on our Roche Sites and not using any available personalised services. If you choose to submit personal data (such as creating a Roche Digital Passport Account), you have the right to see and correct your data at any time by accessing the application. Certain Roche Sites may ask for your permission for certain uses of your information and you can agree to or decline those uses.

If you have opted-in for particular services or communications, such as an e-newsletter, you will be able to unsubscribe at any time by following the instructions included in each communication. If you decide to unsubscribe from a service or communication, we will work to remove your information promptly, although we may require additional information in order to do so.

The Data Protection Act 1998 gives you the right to access information held about you. Any access request may be subject to a fee of £10 to meet our costs in providing you with details of the information we hold about you.

Security

Roche uses technology and security precautions, rules and other procedures to protect your personal information from unauthorised access, improper use, disclosure, loss or destruction. To ensure the confidentiality of your data, Roche uses also industry standard firewalls and password protection. It is, however, your personal responsibility to ensure that the computer you are using is adequately secured and protected against malicious software, such as trojans, computer viruses and worm programs. You are aware of the fact that without adequate security measures (e.g. secure web browser configuration, up-to-date antivirus software, personal firewall software, no usage of software from dubious sources) there is a risk that the data and passwords you use to protect access to your data, could be disclosed to unauthorised third parties.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of a Roche Site, you are responsible for keeping this password confidential. We ask you not to share such password with anyone.

Use of Data

Roche, including the subsidiaries, divisions and groups worldwide and/or the companies we hire to perform services on our behalf will use any personally identifiable information you choose to give us to comply with your requests. We will retain control of and responsibility for the use of this information. Some of this data may be stored or processed at computers located in other jurisdictions, such as the United States, whose data protection laws may differ from the jurisdiction in which you live. In such cases, we will ensure that appropriate protections are in place to require the data processor in that country to maintain protections on the data that are equivalent to those that apply in the country in which you live.

The information that you provide to us will be helpful for us to better understand your needs and how we can improve our products and services. It helps us also to personalise certain communications with you about services and promotions that you might find interesting as well as about other interactions and opportunities you may be interested in. We may also use the data in aggregate form with no personally identifiable information in order to provide analysis internally and to share with others when appropriate.

We use information held about you in the following ways:

- to ensure that content from our Roche Sites is presented in the most effective manner for you and for your computer;
- to carry out our obligations arising from any contracts entered into between you and us and to provide our services to you;
- to allow you to participate in interactive features of our services, when you choose to do so
- to notify you about changes to our services;

- to enable you to take part in any market research we include on or link to or from our Roche Sites, or in which we invite you to take part;
- to administer our Roche Sites and for internal operations, including troubleshooting, data analysis, testing, research, statistical and survey purposes;
- as part of our efforts to keep our Roche Sites safe and secure; and/or
- to make suggestions and recommendations to you and other users of our Roche Sites about goods or services that may interest you or them.

Data Sharing and Transfer

Roche may share personally identifiable data with our company's subsidiaries and affiliates. Roche may also share personally identifiable data about you with trusted business partners in the context of our Roche Sites and associated services. All these companies are required to comply with the terms of our privacy policies and applicable data protection laws.

We may also disclose personally identifiable information for these purposes:

- in connection with the sale, assignment or other transfer of the business of the Roche Site to which the data relates;
- to respond to appropriate requests of legitimate government agencies or where required by applicable laws, court orders, or government regulations; or
- where needed for corporate audits or to investigate or respond to a complaint or security threat.

No Third-Party Direct Marketing Use

We will not sell or otherwise transfer the personally identifiable information you provide to us at our web sites to any third parties for their own direct marketing use unless we provide clear notice to you and obtain your explicit consent for your data to be shared in this manner.

E-mail a Friend or Colleague

On some Roche Sites, you can choose to send a link or a message to a friend or colleague referring them to a Roche Site. Any email addresses you may provide for such friends or colleagues will be used to send your friends or colleagues information on your behalf only and will not be collected or used by Roche or other third parties for additional purposes.

Social Media Plugins

Where appropriate, some Roche Sites may use social media plugins (e.g., the Facebook "Like" button, "Share to Twitter" button) to enable you to easily share information with others. When you visit our Roche Sites, the operator of the social plugin can place a cookie on your computer, enabling that operator to recognise individuals who have previously visited our Roche Site. If you are logged into the social media website (e.g., Facebook, Twitter, Google+) while browsing on a Roche Site, the social plugins allow that social media website to receive information that you have visited our Roche Site. The social plugins also allow the social media website to share information about your activities on our Roche Site with other users of their social media website. For example, Facebook Social Plugins allows Facebook to show your Likes and comments on our pages to your Facebook friends. Facebook Social Plugins also allow you to see your friends' Facebook activity on our Roche Site. Roche does not control any of the content from the social

media plugins. For more information about social plugins from other social media websites you should refer to those sites' privacy and data sharing statements.

Google Analytics

Roche Sites may use Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyse how users use a site. The information generated by the cookie about your use of a Roche Site (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of a website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however, as mentioned above please note that if you do this you may not be able to use the full functionality of a Roche Site. By using a Roche Site, you consent to the processing of data about you by Google in the manner and for the purposes set out above.

Links to Other Sites

Our Roche Sites may, from time to time, contain links to and from the websites of our affiliates or to a number of websites that may offer useful information to our visitors. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies or those linked websites. Please check the policies before you submit any personal data to those websites.

Privacy Statement for Children

Unless otherwise stated, Roche Sites are directed at an adult audience. We do not collect any personally identifiable information from anyone we know to be under the age of 13 without the prior, verifiable consent of his or her legal representative. Such legal representative has the right, upon request, to view the information provided by the child and/or to require that it be deleted.

Additional Information on Web Sites

If a Roche Site has particular provisions relating to privacy that differ from those stated here, those provisions will be disclosed to you on the page on which personally identifiable information is collected.

Note to Users of Business or Professional Web Sites

If you have a business or professional relationship with Roche, we may use any information you submit on a Roche Site, including those Roche Sites intended specifically for business and professional users, to fulfill your requests and develop our business relationship with you and the entities you represent. We may also share such information with third parties acting on our behalf.

Updates to the Roche Privacy and Cookie Policy

From time to time, Roche may revise this online Policy. Any such changes to this Policy will be communicated promptly on this page. Please check back frequently to see any updates or changes to this Policy. Continued use of a Roche Site after receiving notice of a change in our Policy indicates your consent

to the use of newly submitted information in accordance with the amended Policy. The effective date of this Policy is November 2016.

How to Contact Roche

Roche is committed to respecting your right to access and correct your personal information. You can manage your Roche Digital Passport Account profile settings at <https://rodip.roche.com/idp/login?app=Osp24000000CafJ>. You can "opt-out" of receiving emails and other communications from us by using the unsubscribe feature included in the emails and communications we send to you.

For any questions you may have or if you wish Roche to amend or delete your profile in any way, please use the contact details below:

Roche Products Limited

6 Falcon Way

Welwyn Garden City

Hertfordshire

AL7 1TW

https://www.rocheresources.co.uk/en_gb/contact.html